Access Family Pharmacy

Durable Medical Equipment

4062 Hixson Pike • Chattanooga, TN 37415
phone (423) 877-3568 • fax (423) 362-4874

Durable Medical Equipment
We inventory an extensive line of top quality equipment and accessories. We gladly accommodate our doctors, health care professionals and clients with fast and efficient special orders on any item not in stock.

Hospital Beds - We stock, deliver, and set up beds. Sheets and bedding are also available.

Orthopedic - We carry an extensive line of orthopedic products. Hand and wrist splints for carpal tunnel, arm slings, finger protectors, tennis elbow and wrist supports, knee immobilizers, neoprene pull-on and wrap-around hinged knee braces, side knee protectors, pull-on and lace-up ankle braces, cervical collars, rib belts, abdominal binders, foot care, walking boots, cast protectors, fracture

Diabetic Shoes - Certified fitters are on staff to measure and fit diabetic shoes and orthotics. The patient's foot is measured and given a full evaluation to ensure the best fit possible. Medicare covers one pair of shoes and 3 (three) orthotics per calendar year. We also accept Medicare assignment. See Diabetic Shoes under the Services tab for details.

Braces - for arms, necks, wrists, elbows, knees, feet and backs are available and in stock.

CPAP - Our on-site CPAP specialist can help you with a mask fitting and give you a personal guide on the use of CPAP and BIPAP machines and masks. We carry Philips Respironics, ResMed, and Fisher Paykel brands for masks and supplies. CPAP tubing and filters are also available. We also service most brands of CPAPs regardless of where you purchased the machine. Call us for details.

Oxygen - We have a respiratory specialist and registered nurse on staff. We keep a broad range of oxygen related items, supplies, and devices on hand. See CPAP/Oxygen under the Services tab.

Mastectomy Bras and Prosthesis - Visit our Pink Petal Boutique conveniently located next to Access Pharmacy. Pink Petal is a culmination of many years experience in post-mastectomy care. Our expert staff includes a registered nurse and certified fitters who offer compassionate, discrete, loving care to our clients. See Pink Petal Boutique under the Services tab for details.

Catheters - Click on the Catheters Button on our home page for additional information.

Personal Mobility - Click on the Person Mobility Button located on our home page for additional information on wheelchairs, transport chair, lift chairs, bath benches, standard walkers, wheeled walkers, knee walkers, rollators, and walking canes.
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Diabetic Shoes and Inserts

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Chattanooga, TN 37415
(423) 877-3568

Shoe Dept Hours
MON - FRI 9am - 7pm
SAT 9am - 2pm

Available Brands
- Apex
- OthoFeet
- Dr Comfort

Men's Footwear
- DRESS
- CASUAL
- ATHLETIC
- SPECIALTY

Boots
- SANDALS
- SLIPPERS

Women's Footwear
- DRESS
- CASUAL
- SANDALS
- MARY JANES
- OPEN COMFORT
- SPECIALTY
- ATHLETIC
- SLIPPERS
- BOOTS
- HEELS

Product Guarantee
Shoes purchased with insurance can be returned within 4 weeks of dispensing. Shoes must be in new and unworn condition. Shoes with manufacturer defects can be exchanged/returned within 90 days from insurance date of purchase.
Retail purchased shoes (must be unworn) can be returned within 7 days of purchase date.
We take pride in our products and hope that you'll find something in our store that helps maintain proper nourishment and healthcare for you and your family.
We look forward to doing business with you.

Insurance / Medicare Requirements for Diabetic Shoes
- insurance cards, identification, and order/rx from M.D. or D.O.
- A list of qualifying diabetic conditions may be obtained by calling our office.
- All Prescriptions, Orders, Written Medical Records, and Doctors Visit Notes must be dated within the last 6 months and signed by the M.D. or D.O. who is actively managing/treating the patients diabetes under a comprehensive plan of care and the MD/DO must certify the patients need for therapeutic shoes/inserts.
- Documents may be faxed to (423) 362-4877 Attn: dme/shoes

Insurance Accepted for Diabetic Shoes
- BLUE CROSS BLUE SHIELD
- BCBS ADVANTAGE
- BLUE CARE
- HUMANA
- HUMANA MEDICARE
- MEDICARE