Access Family Pharmacy

Diabetic Shoes and Inserts

4062 Hixson Pike
Chattanooga, TN 37415
(423) 877-3568

Shoe Dept Hours
MON - FRI 9am - 7pm
SAT 9am - 2pm

Available Brands
• Apex
• OthoFeet
• Dr Comfort

Men's Footwear
DRESS
CASUAL
ATHLETIC
SPECIALTY
BOOTS
SANDALS
SLIPPERS

Women's Footwear
DRESS
CASUAL
SANDALS
MARY JANES
OPEN COMFORT
SPECIALTY
ATHLETIC
SLIPPERS
BOOTS
HEELS

Product Guarantee
Shoes purchased with insurance can be returned within 4 weeks of dispensing. Shoes must be in new and unworn condition. Shoes with manufacturer defects can be exchanged/returned within 90 days from insurance date of purchase.
Retail purchased shoes (must be unworn) can be returned within 7 days of purchase date.
We take pride in our products and hope that you'll find something in our store that helps maintain proper nourishment and healthcare for you and your family.
We look forward to doing business with you.

Insurance Accepted for Diabetic Shoes
BLUE CROSS BLUE SHIELD
BCBS ADVANTAGE
BLUE CARE
HUMANA
HUMANA MEDICARE
MEDICARE

Insurance / Medicare Requirements for Diabetic Shoes
• insurance cards, identification, and order/rx from M.D. or D.O.
• A list of qualifying diabetic conditions may be obtained by calling our office.
• All Prescriptions, Orders, Written Medical Records, and Doctors Visit Notes must be dated within the last 6 months and signed by the M.D. or D.O. who is actively managing/treating the patients diabetes under a comprehensive plan of care and the MD/DO must certify the patients need for therapeutic shoes/inserts.
• Documents may be faxed to (423) 362-4877  Attn: dme/shoes